



April 10, 2005

To: Health Canada, Office of Cannabis Medical Access
From: Canada Post Corporation, Product Management
Subject: ***Canada Post policies for delivery of medicinal marijuana***

This is to confirm Canada Post's policies for the delivery of medicinal marijuana should an individual that is authorized by Health Canada decide to use Canada Post's delivery services.

Anonymity

The entire process is to be kept anonymous. Canada Post is not to be aware of the content of the package and there is to be no indication or markings on the outside of the package as to its contents.

Packaging

Sender must package the contents in such a way as to minimize scent and damage during postal handling.

Sender must purchase a barcoded product with signature - this includes \$100 against loss/damage.

Liability

Due to the extremely sensitive nature and perceived high risk of carrying the substance, Canada Post's maximum liability for medicinal marijuana has been limited to \$100 per shipment. For a claim/payment to be made, the sender must provide proof that they are authorized by Health Canada to grow/send the substance. A claim for loss/damage can be initiated by contacting Customer Service at 1 888 550-6333. A claim for loss/damage must be submitted within 90 days from the date of mailing. However, due to the sensitive nature, the sender should notify Customer Service 5 days after the delivery standard if no delivery information is available on the Canada Post web site (www.canadapost.ca) and the addressee denies receipt.

Canada Post Protocol for "Suspicious Packages"

Canada Post does not open or investigate packages at random. Canada Post does however, have a standard procedure to follow should a package be suspect of containing an illicit or dangerous substance. For this to happen the package may have been broken open in process or has a distinct odor to it.

If a suspicious package is found to contain a potentially illegal substance, it will be given to law enforcement for investigation.

Given the anonymity of the sender/receiver, Canada Post will not know whether the sender/receiver is licensed with Health Canada and therefore in a legal position to send/receive marijuana for medicinal purposes. Due to privacy legislation, Health Canada is not in a position to release that information to Canada Post.